

## No such Help

There is no help information for this error.

## Receive failed

No packets were received. There was no response from any 3Com Echo server, IPX, or TCP/IP equipment.

### Check these possible causes:

The network cable may be defective.

The network may be down. Try again later. If the problem persists, contact your network administrator.

The NIC may not be fully seated in the slot.

Verify that all manually entered addresses are correct.

## **Ping failed**

There was a network error. This program was unable to contact the server address that you provided, therefore, the server is not responding.

### **Check these possible causes:**

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## ARP failed

There was a network error. Address Resolution Protocol (ARP) failed to find a PC with this IP address.

**Check these possible causes:**

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## DHCP failed

There was a network error. The DHCP server did not provide you with an IP address.

**Check these possible causes:**

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## **IP address failed**

The IP address for the PC can not be 0.0.0.0.

### **Check these possible causes:**

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## Gateway address failed

The Gateway address can not be 0.0.0.0.

### Check these possible causes:

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## Gateway server failed

There was a network error. No response was received from the Gateway server.

**Check these possible causes:**

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.



## **PING address failed**

The address 0.0.0.0, given as the ping address, is invalid. The program has not been given a gateway address, name server, or DHCP server.

### **Check these possible causes:**

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## No DNS address

There was a network error. The gateway server address is valid, but the DHCP server did not provide a DNS address.

### Check these possible causes:

Verify that all manually entered addresses are correct.

The network may be down. Try again later. If the problem persists, contact your network administrator.

## **IP conflict**

IP address conflict. The static IP address assigned to this PC is already being used by another client. Get another IP address from your network administrator.

## **Gateway Ping failed**

Unable to contact the Gateway server using this address.

Contact your network administrator.

## DHCP Ping failed

There was a network error. The NIC was unable to contact the DHCP server; therefore, it did not provide you with an IP address.

### **Check these possible causes:**

Verify that the network cable is connected to your NIC and network hub or switch and that it complies with the proper cable length and specifications.

The network may be down. Try again later. If the problem persists, contact your network administrator.

The installation will continue; however, you need to assign an IP address to your NIC after the driver is installed.

## **DNS failed**

No response from DNS using this address.

Contact your network administrator.

## **DHCP dup**

The IP address issued by DHCP is already being used by another PC.  
Contact your network administrator.

## **Out of memory**

Your PC did not allocate memory for the network test functions.

Contact your network administrator.



## **Set configuration failed**

This program is unable to set the NIC configuration as you specified, therefore, the NIC is not responding.

Run the NIC test to verify that the NIC is functioning correctly.

Contact your network administrator.

## Transmit failed

NIC could not transmit traffic.

### Check these possible causes:

The network cable may be defective.

There may be a packet collision from another source.

There may not be a carrier signal between your PC and the hub or switch.

The hub or switch may be incorrectly configured.

The network may be down. Try again later. If the problem persists, contact your network administrator.

The NIC may not be fully seated in the slot.

Verify that all manually entered addresses are correct.

## **Echo failed**

Unable to contact a 3Com Echo Responder with wake-up capability.

Currently there is no resource on the network to wake up this PC. If there is a resource available, it may be powered off or there may be too many other requestor PCs in the queue for the resource to respond. See the EtherLink XL/Fast EtherLink XL PCI User Guide for more information.

## **Shutdown failed**

The software was unable to shut down the PC.

To test the wake-up capability of the PC, you must shut down the PC properly. That is, you must click the Start button and click "Shut down the computer" within the time specified in the bottom of the Remote Wake-Up Test screen. Otherwise, the PC will not be remotely awakened. See the EtherLink XL/Fast EtherLink XL PCI User Guide for more information.

